



Website Terms of Use Policy

PhoneTel Australia

1. Acceptance of Terms

By accessing and using www.phonetel.net.au (the "Website"), you agree to be bound by these Website Terms of Use, all applicable laws, and regulations. If you do not agree with any of these terms, you are prohibited from using or accessing this site. This Website is operated by PhoneTel Australia.

2. Changes to Terms

PhoneTel Australia reserves the right to revise, modify, or update these Terms of Use at any time without prior notice. By continuing to use this Website after changes are published, you agree to be bound by the revised terms. We recommend checking this page periodically to remain informed of your obligations.

3. Intellectual Property Rights

Unless otherwise stated, PhoneTel Australia and/or its licensors own the intellectual property rights for all material, text, images, logos, and layouts on the Website. All intellectual property rights are reserved. You may access this Website for your own personal, non-commercial use, subject to restrictions set in these terms.

You must not:

- Republish material from the Website.
- Sell, rent, or sub-license material from the Website.
- Reproduce, duplicate, copy, or mirror material from the Website.
- Redistribute content from PhoneTel Australia without express written consent.

4. User Inclusions & Prohibited Conduct

You agree to use this Website only for lawful purposes related to viewing, comparing, purchasing, or managing PhoneTel Australia telecommunication plans (including mobile phone, NBN internet, and portable broadband services).

You are strictly prohibited from:

- Engaging in any automated data collection, scraping, data mining, or harvesting on this Website.
- Using this Website to transmit, distribute, or upload any malicious software, viruses, or spyware.
- Attempting to disrupt, bypass, or compromise the security architecture of the Website or the "My Account" customer portal.
- Using the Website or its contact portals to send unsolicited marketing communications (spam).

5. Online Account Portal & Security

If you use the PhoneTel Australia customer portal ("My Account") to manage your services, check usage data, or process bill payments, you are entirely responsible for maintaining the confidentiality of your account credentials and password. You agree to immediately notify PhoneTel Australia of any unauthorized use of your account.

6. Third-Party Links

The Website may contain links to third-party web sites or services (such as the Telecommunications Industry Ombudsman or payment processing networks) that are not owned or controlled by PhoneTel Australia. PhoneTel Australia assumes no responsibility for the content, privacy policies, or practices of any third-party websites.

7. Disclaimer of Warranties

This Website and the information, pricing, and coverage details contained within it are provided on an "as is" and "as available" basis, with all faults. PhoneTel Australia makes no explicit or implied representations or warranties regarding the completeness, operational availability, accuracy, or reliability of the Website or its data. Plan details, speeds, and network metrics are subject to change in accordance with our Critical Information Summaries (CIS).

8. Limitation of Liability

In no event shall PhoneTel Australia, nor any of its directors, officers, or employees, be held liable for any direct, indirect, consequential, or special liability arising out of, or in any way connected with, your use of or inability to use this Website, whether under contract, tort, or otherwise.

9. Governing Law and Jurisdiction

These Terms of Use are governed by and construed in accordance with the laws of New South Wales, Australia. You irrevocably submit to the exclusive jurisdiction of the state and federal courts located in New South Wales for the resolution of any legal disputes arising from Website usage.

10. Contact Information

If you have any questions, concerns, or notices regarding these Website Terms of Use, please contact us directly:

PhoneTel Australia
PO Box 3334
West Kempsey NSW 2440
Website: www.phonetel.net.au
Phone Support: 1300 133 344